

**SUMMONS**  
**(CITACION JUDICIAL)**

**NOTICE TO DEFENDANT:**  
**(AVISO AL DEMANDADO):**

ROLLS-ROYCE NORTH AMERICA, INC., a Delaware Corporation;  
(additional parties attachment form is attached)

**YOU ARE BEING SUED BY PLAINTIFF:**  
**(LO ESTÁ DEMANDANDO EL DEMANDANTE):**

THE LAW OFFICES OF RONALD RICHARDS & ASSOCIATES,  
A.P.C., a California professional corporation

FOR COURT USE ONLY  
(SOLO PARA USO DE LA CORTE)

**CONFIRMED COPY**  
OF ORIGINAL FILED  
Los Angeles Superior Court

**NOV 19 2010**

John A. Clarke, Executive Officer/Clerk

By Jennifer Denham, Deputy

**NOTICE!** You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center ([www.courtinfo.ca.gov/selfhelp](http://www.courtinfo.ca.gov/selfhelp)), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site ([www.lawhelpcalifornia.org](http://www.lawhelpcalifornia.org)), the California Courts Online Self-Help Center ([www.courtinfo.ca.gov/selfhelp](http://www.courtinfo.ca.gov/selfhelp)), or by contacting your local court or county bar association. **NOTE:** The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case.

**¡AVISO!** Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California ([www.sucorte.ca.gov](http://www.sucorte.ca.gov)), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, ([www.lawhelpcalifornia.org](http://www.lawhelpcalifornia.org)), en el Centro de Ayuda de las Cortes de California, ([www.sucorte.ca.gov](http://www.sucorte.ca.gov)) o poniéndose en contacto con la corte o el colegio de abogados locales. **AVISO:** Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:  
(El nombre y dirección de la corte es): Los Angeles Superior Court-West Dist.  
1725 Main St  
Santa Monica, CA 90401

CASE NUMBER:  
(Número del Caso): **SC110437**

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:  
(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):

Ronald Richards, Esq., P.O. Box 11480, Beverly Hills, CA 90213, 310-556-1001, 310-277-3325 fax

DATE: **NOV 19 2010** Clerk, by **JOHN A. CLARKE** Deputy  
(Fecha) (Secretario) **J. Denham** (Adjunto)

(For proof of service of this summons, use Proof of Service of Summons (form POS-010).)  
(Para prueba de entrega de esta citación use el formulario Proof of Service of Summons, (POS-010)).

[SEAL]

**NOTICE TO THE PERSON SERVED:** You are served

- as an individual defendant.
- as the person sued under the fictitious name of (specify):
- on behalf of (specify):  
under:  CCP 416.10 (corporation)  CCP 416.60 (minor)  
 CCP 416.20 (defunct corporation)  CCP 416.70 (conservatee)  
 CCP 416.40 (association or partnership)  CCP 416.90 (authorized person)  
 other (specify):
- by personal delivery on (date):

SHORT TITLE: Law Offices of Ronald Richards et. al. vs. Rolls Royce et. al.	CASE NUMBER:
--	--------------

**INSTRUCTIONS FOR USE**

- This form may be used as an attachment to any summons if space does not permit the listing of all parties on the summons.
- If this attachment is used, insert the following statement in the plaintiff or defendant box on the summons: "Additional Parties Attachment form is attached."

List additional parties (Check only one box. Use a separate page for each type of party.):

Plaintiff     Defendant     Cross-Complainant     Cross-Defendant

1. O’GARA COACH COMPANY, LLC., a California limited liability company;
2. TIM O’HARA, individually, and DOES 1 through 100, inclusive.

NOV 19 2010

John A. Clarke, Executive Officer/Clerk

By Jennifer Denham, Deputy

1 Ronald Richards, Esq. (SBN 176246)  
2 Nicholas Bravo, Esq. (SBN 264299)  
3 **THE LAW OFFICES OF**  
4 **RONALD RICHARDS & ASSOCIATES, A.P.C.**  
5 P.O. Box 11480  
6 Beverly Hills, CA 90213  
7 Telephone (310) 556-1001  
8 Facsimile (310) 277-3325  
9 Attorneys for Plaintiff,  
10 **THE LAW OFFICES OF**  
11 **RONALD RICHARDS & ASSOCIATES, A.P.C.,**

CASE MANAGEMENT CONFERENCE

MAR 09 2011

Date

8:20am  
RPT. X.

8 SUPERIOR COURT OF THE STATE OF CALIFORNIA,

9 COUNTY OF LOS ANGELES- WEST DISTRICT

Richard A. Stone

11 THE LAW OFFICES OF RONALD  
12 RICHARDS & ASSOCIATES, A.P.C., a  
13 California professional corporation.

14 Plaintiff,

15 vs.

16 ROLLS-ROYCE NORTH AMERICA, INC.,  
17 a Delaware Corporation; O'GARA COACH  
18 COMPANY, LLC., a California limited  
19 liability company; TIM O'HARA,  
20 individually, and DOES 1 through 100,  
21 inclusive,

22 Defendant.

CASE NO. SC110437

COMPLAINT FOR DAMAGES

- 23 (1) DECEPTIVE PRACTICES IN VIOLATION OF CALIFORNIA CIVIL CODE §1770(a) OF TITLE 1.5, THE CONSUMERS LEGAL REMEDY ACT
- 24 (2) INTENTIONAL MISREPRESENTATION
- 25 (3) NEGLIGENT MISREPRESENTATION

[JURY TRIAL REQUESTED]

26 Plaintiff THE LAW OFFICES OF RONALD RICHARDS & ASSOCIATES, A.P.C.,  
27 identified as ("Plaintiff") complains and alleges as follows:

- 28 1. Plaintiff THE LAW OFFICES OF RONALD RICHARDS & ASSOCIATES, A.P.C., a professional corporation ("Plaintiff" or "RICHARDS"), at all times mentioned herein was, and now is, a professional corporation licensed and registered to do business in the State of California, bearing entity number C3075130.
- 2. Plaintiff is informed and believes, and on that basis alleges, that defendant ROLLS-

1 ROYCE NORTH AMERICA, INC., (“Defendant” or “RRNA”), at all times herein  
2 relevant was, and now is, a Delaware corporation licensed and registered to do business  
3 in the State of California, bearing entity number C2342808.

4 3. Plaintiff is informed and believes, and on that basis alleges, that defendant O’GARA  
5 COACH COMPANY, LLC., (“Defendant” or “OGARA”), at all times herein relevant  
6 was, and now is, a California limited liability company licensed and registered to do  
7 business in the State of California, bearing entity number 199722610009.

8 4. TIM O’HARA (“Defendant” or “OHARA”) is the general manager of OGARA and an  
9 individual who resides in the County of Los Angeles.

10 5. The true names and capacities, whether individual, corporate, associate or otherwise, of  
11 defendants named herein as DOES 1 through 100, inclusive, are unknown to Plaintiff at  
12 this time, who therefore sues said defendants by such fictitious names. Plaintiff is  
13 informed and believes and therefore alleges that each of the defendants designated herein  
14 by fictitious name is in some manner responsible for the events and happenings herein  
15 referred to, and caused damages proximately and foreseeable thereby to Plaintiff as  
16 hereinafter alleged. Plaintiff asks leave of the Court to amend this Complaint when the  
17 true names and capacities have been ascertained.

18 6. That at all times herein mentioned, each and every defendant herein was the agent,  
19 servant, employee, partner or joint venturer of the other defendants herein; that at all said  
20 times, each of said defendants was acting within the course and scope of said agency,  
21 service, employment, partnership and joint venture.

#### 22 **FACTUAL BACKGROUND**

23 7. On or about February 28, 2009, Plaintiff RICHARDS was at defendant OGARA’s place  
24 of business, located at 8833 W. Olympic Blvd., Beverly Hills, CA 90211, for the purpose  
25 of inquiring into the possible lease and/or sale of a new automobile. At that time,  
26 RICHARDS was being attended to by salesperson/general manager Tim O’Hara.

27 8. RICHARDS became interested at OHARA’s suggestion in a Phantom Rolls Royce  
28 defendant OGARA had for lease and/or sale. Plaintiff RICHARDS and Defendant

1 OGARA, entered into a Motor Vehicle Lease Agreement (“Lease”), in which  
2 Plaintiff/lessee RICHARDS, was to lease a 2007 Rolls Royce Phantom automobile  
3 bearing vin no. SCA1S68517UX08530 (“Vehicle”), from Defendant OGARA.

4 9. At a time prior to having executed the Motor Vehicle Lease Agreement, Tim O’Hara,  
5 general manager and salesperson for defendant OGARA, verbally explained to Ronald  
6 Richards, agent and member of plaintiff RICHARDS, that at some specific date in the  
7 near future, the television sets installed inside of the Vehicle would no longer operate due  
8 to the fact they were not “digitally” ready and/or compatible. At that time, Mr. O’Hara,  
9 expressly represented and promised that at that time when the Vehicle’s television sets  
10 are no longer operable, that Defendants would either replace the non-functioning obsolete  
11 (analogue) televisions or install a converter so that the televisions would properly  
12 function and be compatible with a “digital” signal or frequency. Mr. O’Hara represented  
13 said remedies would be at no additional cost to Plaintiff/lessee as part of his agreement to  
14 lease the Vehicle. Subsequent to that representation, Plaintiff then executed the Lease  
15 with confidence that Defendants would repair or replace the televisions in the Vehicle at a  
16 future date upon them becoming non-operable.

17 10. Plaintiff assumed that since he was dealing with one of the most reputable dealerships in  
18 Los Angeles that they would stand behind their products and representations. OHARA  
19 was very aware that the televisions were a big part of this purchase.

20 11. At some point, on or before May 12, 2010, Plaintiff notified Defendants that the  
21 televisions installed inside of the Vehicle were no longer operable. Plaintiff requested,  
22 pursuant to his previous understanding with Tim O’Hara, that the defendants either  
23 replace the television sets or install the converter necessary to make the current television  
24 sets operable again with the new “digital” signal or frequency at no cost to Plaintiff.  
25 Defendants refused to remedy the non-operable televisions installed within Plaintiff’s  
26 Vehicle at no costs to Plaintiff even though Plaintiff was still performing his obligations  
27 under the Lease.

28 12. On May 12, 2010, Plaintiff served a letter via U.S. 1<sup>st</sup> Class mail, facsimile, and Certified

1 mail return receipt requested, upon defendants requesting that they remedy the inoperable  
2 televisions installed in the vehicle within thirty (30) days. (Attached hereto as Exhibit  
3 "A" is a true and correct copy of Plaintiff's May 12, 2010, letter entitled "Notice of  
4 Violation of California Law, Including but Not Limited to, The Consumers Legal  
5 Remedy Act.")

6 13. Defendants, collectively, have never responded at all to Plaintiff's letter requesting a  
7 remedy to the inoperable televisions in the Vehicle.

8 **FIRST CAUSE OF ACTION**

9 **(VIOLATION OF CALIFORNIA CIVIL CODE §1770(a), THE CONSUMER LEGAL**  
10 **REMEDIES ACT, against ALL named defendants, and DOES 1 through 100)**

11 14. Plaintiff hereby re-alleges and incorporates by reference each and every allegation  
12 contained in paragraphs 1 through 13, herein above, as if fully set forth in detail herein.

13 15. Plaintiff is informed and believes and thereon alleges that Defendants, and each of them,  
14 engaged in unfair or deceptive acts or practices intended to result in the sale and/or lease  
15 of goods or services to consumers, specifically Plaintiff.

16 16. Plaintiff is informed and believes and thereon alleges that Defendants, and each of them,  
17 represented that goods have characteristics and benefits which they do not have to  
18 Plaintiff.

19 17. Plaintiff is informed and believes and thereon alleges that Defendants, and each of them,  
20 represented that goods are of a particular standard, quality, or grade to Plaintiff when they  
21 were not.

22 18. Plaintiff is informed and believes and thereon alleges that Defendants, and each of them,  
23 advertised goods, the 2007 Rolls Royce Phantom, with intent not to sell it as advertised to  
24 Plaintiff.

25 19. Plaintiff reasonably relief upon Defendants representations when entering into the Lease.

26 20. As a result of Defendants' said deceptive practices, Plaintiff has been damaged.

27 ///

28 ///

1 **SECOND CAUSE OF ACTION**

2 **(INTENTIONAL MISREPRESENTATION against OGDARA AND OHARA, and DOES 1**  
3 **through 100)**

4 21. Plaintiff re-alleges paragraphs 1-20.

5 22. Plaintiff alleges that defendants OGDARA and OHARA fraudulently misrepresented their  
6 intent to have the manufacturer replace the TV monitors that they knew were going to be  
7 inoperable shortly after purchase.

8 A. Defendants falsely told Plaintiff the TV's would be converted upon the change over  
9 from analog to digital. Subsequent to receiving Plaintiff's complaint after the TV's become  
10 inoperable, defendants falsely told Plaintiff they were working on fixing it with defendant RRNA  
11 to lull Plaintiff to keep the lease. Almost 21 months have passed and nothing has happened.  
12 Defendants just ignored Plaintiff when he attempted to contact them;

13 B. The defendants had knowledge of the truth of the matters misrepresented as set forth  
14 above and knew that the representations were false and failed to disclose their misleading  
15 statements were false;

16 C. The defendant intended the false representations and non disclosures to deceive the  
17 Plaintiff and to induce the plaintiff, acting in reliance upon the representation and non  
18 disclosures, to purchase the vehicle and to continue paying the lease;

19 D. The Plaintiff relied on the defendant's false representation or nondisclosure in deciding  
20 to purchase the vehicle and to continue paying the lease;

21 E. The Plaintiff was justified in relying on the defendant's false representations or non  
22 disclosures.

23 F. The representations and omissions were a substantial factor in causing injury to the  
24 Plaintiff.

25 22. The above mentioned actions were wonton and willful and warrant exemplary damages.

26 ///

27 ///

28 ///

1 **THIRD CAUSE OF ACTION**

2 **(NEGLIGENT MISREPRESENTATION against OGARA AND OHARA, and DOES 1**  
3 **through 100)**

4 23. Plaintiff re-alleges paragraphs 1-22.

5 24. Plaintiff alleges it was harmed because OHARA and OGARA negligently misrepresented  
6 important facts as set forth in ¶1-22.

7 A. Plaintiff contends that OHARA and OGARA represented facts as set forth in ¶1-22  
8 that were untrue;

9 B. OHARA's and OGARA's representations were not true;

10 C. That although OHARA and OGARA may have honestly believed that the  
11 representations were true, they had no reasonable grounds for believing the representations were  
12 true when they made them;

13 D. That the defendants intended that the Plaintiff rely on these representations;

14 E. That Plaintiff reasonably relied on defendants' representations;

15 F. That Plaintiff was harmed; and

16 G. That Plaintiff's reliance on defendants' representation was a substantial factor in  
17 causing it harm.

18 **PRAYER FOR RELIEF**

19 **WHEREFORE**, Plaintiff prays for judgment against defendants, and each of them, as  
20 hereinafter set forth below as follows:

21  
22 **On the first cause of action:**

- 23 1. For general damages in the amount of \$150,000.00;
- 24 2. An Order enjoining defendants from continuing in deceptive sales practices;
- 25 3. Restitution of property;
- 26 4. Punitive damages and any applicable treble damages;
- 27 5. Costs of suit
- 28 6. Prejudgment interest;



- 1 7. Attorney's fees pursuant to Civ. Code § 1780(e);
- 2 8. For such other and further relief this Court deems just and proper under the
- 3 circumstances.

4 **On the Second and Third Causes of Action:**

- 5 1. For general damages in the amount of \$150,000.00;
- 6 2. Restitution of property;
- 7 3. Punitive damages;
- 8 4. Costs of suit
- 9 5. Prejudgment interest;


10 **JURY DEMAND**

11 Plaintiff demands a trial by jury on all legal causes of action.

12 November 19, 2010

Respectfully submitted,

13 LAW OFFICES OF  
14 RONALD RICHARDS & ASSOCIATES, A.P.C.

15   
16 By: \_\_\_\_\_  
17 RONALD RICHARDS, Esq.  
18 NICHOLAS BRAVO, Esq.  
19 Attorneys for Plaintiff  
20  
21  
22  
23  
24  
25  
26  
27  
28

**EXHIBIT "A"**

LAW OFFICES OF  
**Ronald Richards and Associates**

A Professional Corporation  
310-556-1001 Office  
310-277-3325 Fax

Mailing Address  
P. O. Box 11480  
Beverly Hills, CA  
90213

EMAIL: [NICK@RONALDRICHARDS.COM](mailto:NICK@RONALDRICHARDS.COM)  
WEBSITE: [WWW.RONALDRICHARDS.COM](http://WWW.RONALDRICHARDS.COM)

European Office  
Schneeweiss & Partner  
Oliver Löwell  
Frankfurt, Germany

May 12, 2010

**SENT VIA U.S. MAIL & CERTIFIED MAIL,**  
**RETURN RECEIPT REQUESTED TO:**

O'Gara Coach Company  
8833 West Olympic Blvd.  
Beverly Hills, CA 90211  
telephone- 888.291.5533  
facsimile- 310.652.9656

Rolls-Royce North America Inc.  
1875 Explorer Street, Suite 200  
Reston, VA 20190  
telephone- 703-834-1700  
facsimile- 703-709-6086

Re: Client: Law Offices of Ronald Richards & Associates, A.P.C.  
Vehicle: 2007 Phantom Rolls Royce, 4D.  
VIN #: SCA1S68517UX08530

**NOTICE OF VIOLATION OF CALIFORNIA LAW, INCLUDING BUT NOT LIMITED  
TO, THE CONSUMERS LEGAL REMEDIES ACT.**

To Whom It May Concern,

As an associate of this firm, have been appointed by Ronald Richards to prosecute this firm's claims against you regarding the purchase of the above identified vehicle. I am writing to set forth the facts of this case, to cite applicable law, and to provide you your statutory right to resolve all Consumers Legal Remedies Act ("CLRA") claims. Additionally, all further communications intended for my client must be directed to me at this office.

Facts

My client purchased a 2007 Rolls Royce Phantom, License Number 5Z0X005, on March 16, 2009 at O'Gara Coach Company. His salesperson was the general manager, Tim O'Hara. Mr. O'Hara represented at the time of sale that due to the change in television signals from analog to digital, the TV's in the vehicle would be effected. He represented that Rolls Royce would be providing a converter at no cost to my client. It has been six months and no converter has been provided at all.

Applicable Law

O’Gara’s actions, as set forth above, violate the Consumers Legal Remedies Act (*Cal. Civil Code § 1750 et seq.*) (“CLRA”).

Specifically, the CLRA prohibits the following unfair and deceptive acts: (2) Misrepresenting the source, sponsorship, approval, or certification of goods or services; (5) Representing that goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or quantities which they do not have or that a person has a sponsorship, approval, status, affiliation, or connection which he or she does not have; (9) Advertising goods or services with intent not to sell them as advertised; (16) Representing that the subject of a transaction has been supplied in accordance with a previous representation when it has not. *Cal. Civ. Code. § 1770 (a)*. Additionally violations of the California Vehicle Code constitute violations of the CLRA. *Cal. Veh. Code. § 11713.18 (b)*.

In this case O’Gara violated state statutes and regulations relating to the sale of the certified used vehicles. Here O’Gara failed to (1) provide an automobile with an up-to-date television system, digitally-ready, (2) or a converter at no cost to my client so the TV’s are operable in the vehicle.

This problem has to be resolved in the next 30 days, by law, or my client shall be entitled to file suit for damages with attorney’s fees and seek rescision of his sale’s / lease contract.

Please do not hesitate to contact us at any time for any further assistance in this matter.

Finally, you are hereby on notice to preserve all electronic and hard copies of all documents, communications, and transactions regarding my client and the 2007 Phantom Rolls Royce identified above. This includes all internet web inquiries, email communications, voice mail records, recorded conversations, sales files documents, financing inquiries, auction records, video and audio records of any sort, computer data, etc.

Very truly yours,

LAW OFFICES OF  
RONALD RICHARDS & ASSOCIATES, A.P.C.

  
NICHOLAS BRAVO, Esq.

\*\*\*\*\*  
\*\*\* TX REPORT \*\*\*  
\*\*\*\*\*

TRANSMISSION OK

TX/RX NO 4375  
DESTINATION TEL # 17037096086  
DESTINATION ID  
ST. TIME 05/12 14:31  
TIME USE 00'25  
PAGES SENT 2  
RESULT OK

LAW OFFICES OF  
**Ronald Richards and Associates**

A Professional Corporation  
310-556-1001 Office  
310-277-3325 Fax

*Mailing Address*  
P. O. Box 11480  
Beverly Hills, CA  
90213

EMAIL: [NICK@RONALDRICHARDS.COM](mailto:NICK@RONALDRICHARDS.COM)  
WEBSITE: [WWW.RONALDRICHARDS.COM](http://WWW.RONALDRICHARDS.COM)

*European Office*  
Schneeweiss & Partner  
Oliver Löwell  
Frankfurt, Germany

May 12, 2010

**SENT VIA U.S. MAIL & CERTIFIED MAIL.**  
**RETURN RECEIPT REQUESTED TO:**

O'Gara Coach Company  
8833 West Olympic Blvd.  
Beverly Hills, CA 90211  
telephone- 888.291.5533  
facsimile- 310.652.9656

Rolls-Royce North America Inc.  
1875 Explorer Street, Suite 200  
Reston, VA 20190  
telephone- 703-834-1700  
facsimile- 703-709-6086

Re: Client: Law Offices of Ronald Richards & Associates, A.P.C.  
Vehicle: 2007 Phantom Rolls Royce, 4D.  
VIN #: SCA1S68517UX08530

**NOTICE OF VIOLATION OF CALIFORNIA LAW, INCLUDING BUT NOT LIMITED TO, THE CONSUMERS LEGAL REMEDIES ACT.**

To Whom It May Concern,

As an associate of this firm, have been appointed by Ronald Richards to prosecute this firm's

**COMPLETE THIS SECTION ON DELIVERY**

A. Received by (Please Print Clearly) \_\_\_\_\_ B. Date of Delivery 5/17

C. Signature [Signature]  Agent  Addressee

D. Is delivery address different from item 1?  Yes  No  
If YES, enter delivery address below:

3. Service Type  Certified Mail  Express Mail  Return Receipt for Merchandise

Registered  Insured Mail  C.O.D.

4. Restricted Delivery? (Extra Fee)  Yes  No

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:  
Rolls - Royce North America Inc.  
1875 Explorer Street, Suite 200  
Reston, VA 20190

2. Article Number (Copy from service label) 7009 0960 0000 9160 4753 102595707M-0952

Domestic Return Receipt

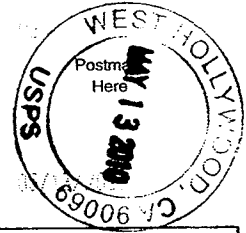
PS Form 3811, July 1999

**U.S. Postal Service™ CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**OFFICIAL USE**

Postage	\$	00.00
Certified Fee		00.00
Return Receipt Fee (Endorsement Required)		\$2.00
Restricted Delivery Fee (Endorsement Required)		\$0.00
Total Postage & Fees	\$	\$5.00



Sent To Keith Kassar, Esq.

Street, Apt. No., or PO Box No. 27281 La Rambles, Suite 200

City, State, ZIP+4 Mission Viejo, CA 92691

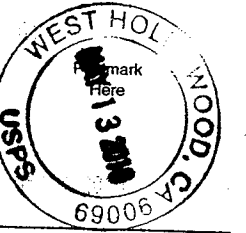
PS Form 3800, August 2006 See Reverse for Instructions

**U.S. Postal Service™ CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**OFFICIAL USE**

Postage	\$	00.00
Certified Fee		00.00
Return Receipt Fee (Endorsement Required)		\$2.00
Restricted Delivery Fee (Endorsement Required)		\$0.00
Total Postage & Fees	\$	\$5.00



Sent To Rolls - Royce North America Inc.

Street, Apt. No., or PO Box No. 1875 Explorer Street, Suite 200

City, State, ZIP+4 Reston, VA 20190

PS Form 3800, August 2006 See Reverse for Instructions

7009 0960 0000 9160 4760  
 7009 0960 0000 9160 4753

**SENDER: COMPLETE THIS SECTION**

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Keith Kassar, Esq.  
Law Offices of Keith Kassar  
27281 La Ramblas, Suite 200  
Mission Viejo, CA 92691

**COMPLETE THIS SECTION ON DELIVERY**

A. Received by (Please Print Clearly) B. Date of Delivery

5-14-10

C. Signature

X   Agent

Addressee

D. Is delivery address different from item 1?  Yes  No

If YES, enter delivery address below:

3. Service Type

Certified Mail  Express Mail

Registered  Return Receipt for Merchandise

Insured Mail  C.O.D.

4. Restricted Delivery? (Extra Fee)  Yes  No

2. Article Number (Copy from service label)

7009 0960 0000 9160 4760

PS Form 3811, July 1999

Domestic Return Receipt

102595-00-M-0952